

Managing the Threat from Fraud (16 CPE)

Date: June 06-07th 2019
Venue: Kosovo Banking Association

COURSE OVERVIEW

Financial crime risk has emerged as a pervasive, yet widely misunderstood category of risk. The underlying risk of financial crimes includes not only action taken by opportunists or organized criminals' enterprises but increasingly and more alarmingly threats from within the organization itself. This course will seek to contextualize the current financial crime landscape and through interactive work and discussion examine how risk can be faced in a fast-changing dynamic environment.

In particular, the course will consider the forensic responsibilities of those within a risk management role and how an organization own staff can be not only its best response to risk identification but also its biggest liability.

TARGET GROUP

This course has been specifically developed for professionals with forensic and investigative management responsibilities within the public and private sectors. The profiles that would surely benefit are: *Internal auditors, Risk Manager, Security Managers, Compliance Specialists, and Fraud Examiners.*

A good command of English is required!

HOW WILL THIS COURSE BENEFIT YOU?

This course will introduce participants to the benefits of adopting a system which assists in preventing, detecting, quantifying and responding to fraud threats. Whilst there are many models used to attempt to profile an internal "fraudster" the truth is everyone has the capability to wittingly or unwittingly cause damage to an organization. Attendees attending this course will discover skills and techniques which will prove valuable in the mitigation of risk from internal sources. Areas covered will include:

Prevention – an examination of how to influence the behavior of staff through the use of positive psychology "Nudges".

Detection – The identification of anomalies through the use of real time progressive behavioral analysis of both verbal and non-verbal channels.

Risk Quantification – Build an investigative mindset and provide the validation needed to ensure that the true picture is identified.

Effective Response – How to validate information through the use of informal information elicitation techniques to prove or disprove potential points of concern.

DAY I, 06 JUNE 2019

A.M

PREVENTION

- Financial crime landscape: Current fraud schemes and responses
 - Red flags on credit granting, wire transfer, treasury, procurement,
 - External fraud schemes (customer and vendors related)
- Fraud management in organizations
- Responsibilities for fraud detection, prevention and investigation. A journey on best practices and application on the third line of defense model

P.M.

- The role of senior management in the application of a holistic financial crime risk management system,
- Identification and oversight of individuals with prescribed responsibilities,
- The application of positive behavioral psychology as a preventative measure
- Case Study/Role play,
- Practical exercises on the subjects

DAY II, 07 JUNE 2019

A.M

DETECTION AND RESPONSE

- Identification of red flag behaviour,
- A forensic approach to compliance and audit,
- The benefits of adopting a proactive approach to risk information collection systems,
- Know your customer -How to identify and manage risks and identify potential hot spots.
- Know your staff – Identifying the enemy within.

➤ **GROUP EXERCISE: Identifying red flags and suspicious behavior.**

P.M.

- Closing gaps, nudging and the carrot and stick
- The power of conversation
- When and how to investigate
- Group Exercise and Wrap up Test.

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DAILY SCHEDULE

09:00 – 10:30	Training
10:30 – 10:45	Coffee break
10:45 – 12:00	Training
12:00 – 13:00	Lunch break
13:00 – 14:30	Training
14:30 – 14:45	Coffee break
14:45 – 16:30	Training
16:30	End of day ☺

COURSE INSTRUCTOR

Bob Pointer has over 30 years of experience as an investigator, interviewer, consultant, adviser, facilitator, lecturer and speaker both in the UK and internationally. He has been involved in several fraud investigation cases with the City of London Police, the United Kingdom's lead force in relation to fraud investigations. He is responsible for establishing covert intelligence units specifically designed to fight fraud. During his service, he had also delivered investigative training to the Serious Fraud Office and City of London Police Economic Crime Directorate.

Bob Pointer assisted in the creation of the National Fraud and Economic Crime Training Academy and was responsible for reviewing, redesigning, developing and delivering a portfolio of courses including the National Fraud Course and leading serious and complex fraud investigations. He was part of the investigation team that brought to light the financial crimes of major fraudsters like BCCI Bank and Robert Maxwell. He has worked as a consultant designing and delivering courses for amongst others the City of London Police Training Academy and The City University London – City Law School He frequently delivers bespoke courses in Africa, Europe, The Middle East, Singapore and Malaysia through CFILs strategic regional partners.

Bob interest and specialism lies within the field of forensic behavioral and social science and in particular how human behavior influences decision making. He has devised behavioral centric courses for sales, negotiators, C suite managers, auditors and health care professionals.

REGISTRATION

Send your filled registration forms via email at KBA, or contact us at:
kbatrainingcenter@bankassoc-kos.com or 038 246 171